

**Title:** Update Report - Adult Services

**Wards Affected:** All

**To:** Health and Wellbeing Board **On:** 5 June 2014

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## 1. Achievements since last meeting

### 1.1

- The beginning of the year has some pressures within it on CIP programme and expectations which Commissioners are monitoring with the provider.
- A supplier event planned in May to discuss a range of issues which seemed to be well received. It included a presentation and awareness raising session on the work of the Safeguarding Adults Board by the Independent Chair of SAB, Bob Spencer and the Deputy DASS, Julie Foster.
- The tender process for Domiciliary Care (Living Well At Home) is progressing according to schedule with competitive dialogue taking place. The shortlisted candidates will be asked to make a presentation to a key stakeholders, including Council staff and Elected Members, as part of the selection process in early July.
- The process of acquisition of TSDHCT has been delayed- completion and the start of the ICO now expected October 2014. Final dates TBC.
- The fees decision communicated to care homes has been challenged through Judicial Review to which the council is responding.
- Progress continues to be made on lottery support to combat social isolation by working with voluntary sector.
- Decommissioning services from supporting people contracts are complete in June, although monitoring the impacts after June will be more difficult than first envisaged.

- Dialogue continues regarding a total pool of income and risk share for the commencement of the ICO, but the current year sees existing contractual mechanisms still in place for health and social care.
- The Peer review of adult social care –safeguarding is taking place in July.
- Torbay was part of a consideration of health needs assessment in care homes to support and shape future work. Appendix 1 for information and noting.
- The Commissioning Strategy for People with a Learning Disability is now being implemented by provider staff with the co-design of users.
- Carers strategy is being re-freshed and consulted on in line with the Care Bill.

## **2. Challenges for the next three months**

### 2.1

- The need to focus on delivery whilst the delay in the acquisition is accepted and managing the continued risk to our local system.
- The need to re-model services in order to find a permanently lower costs model of social care is still proving a challenge.
- The number of Safeguarding Adults referrals ( ie concerns raised which meet the threshold for a Safeguarding Adult referral) have continued to increase considerably, with a 34% increase in the year. Performance is under considerable pressure but frontline teams are working hard to ensure the safety of individuals.
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- The Dilnot and Care Bill project group is progressing a range of work in order to comply with new legislation and expectations- a full report to HWBB will be part of a future agenda.

## **3. Action required by partners**

- To find collective solutions to continuing cost pressures across the system and manage public expectations